## Computer Programming

Inland Empire/Desert Region (Riverside-San Bernardino-Ontario Metropolitan Statistical Area)

## Summary

- Employment for the computer programming occupational group is expected to increase by 9\% between 2017 and 2022 in the Inland Empire/Desert Region. Nearly 3,000 job openings will be available over the five-year timeframe.
- The entry-level wage for all occupations in the computer programming occupational group is above the MIT Living Wage estimate of $\mathbf{\$ 1 2 . 3 0}$ per hour for a single adult living in the Inland Empire/Desert Region.
- There appears to be an opportunity for program growth based on the average annual number of program completions for the selected community college programs ( 64 average annual community college credentials), and the annual openings for computer programming occupations in the local region (594 annual job openings).


## Introduction

This report details relevant occupations to the computer programming. This program prepares students for entry-level programming positions through the instruction of methods, procedures, symbols, and rules used in planning and writing instructions in computer language for the solution of problems. The occupations included in the computer programming occupational group are:

- Computer Network Support Specialists
- Computer Programmers
- Software Developers, Applications
- Software Developers, Systems Software
- Web Developers


## Job Opportunities

In 2017, there were more than 6,900 computer programming jobs in the Inland Empire/Desert Region. This occupational group is projecting to increase employment $9 \%$ by 2022. Employers in the region will need to hire nearly 3,000 workers over the next five years to fill new jobs and backfill jobs that workers are permanently vacating (includes retirements). Appendix A, Table 1 shows the
projected job growth, wages, education, training, and work experience required for each of the occupations in this group.

Exhibit 1: Five-year projections for the computer programming occupational group in the Inland Empire/Desert Region

| Region | 2017 <br> Jobs | $5-\mathrm{Yr}$ <br> Change | $5-\mathrm{Yr} \%$ <br> Growh <br> (New Jobs) | $5-\mathrm{Yr}$ <br> Openings <br> (New + <br> Replacement <br> Jobs) | Annual <br> Openings <br> (New + <br> Replacement <br> Jobs) | workers <br> age $55+$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Inland Empire/Desert | 6,915 | 616 | $9 \%$ | 2,968 | 594 | $14 \%$ |

Source: EMSI 2018.2

Over the last 12 months (June 2017 to May 2018), there were 1,339 advertisements (ads) for jobs in the computer programming occupational group in the Inland Empire/Desert Region. From 2010 to 2017, there was an annual average of 1,212 job ads per year (Exhibit 2).

Exhibit 2: Number of online job postings for the computer programming occupational group in the Inland Empire/Desert Region, 2010 to 2017


Source: Burning Glass - Labor Insights

The average time to fill for computer programming occupations in the Inland Empire/Desert Region is 20 days greater than the national average, indicating that it is much harder for local employers to find qualified candidates to fill their open positions. Exhibit 3 shows the number of job ads posted during the last 12 months along with the regional and national average time to fill.

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Exhibit 3: Job ads by each of the computer programming occupations in the Inland Empire/Desert Region during the last 12 months and time to fill, June 2017 - May 2018

| Occupation | Job <br> Ads | Regional Average <br> Time fo Fill (Days) | National Average <br> Time to Fill (Days) |
| :--- | :---: | :---: | :---: | :---: |
| Software Developers, Applications | 932 | 70 | 45 |
| Web Developers | 249 | 43 | 38 |
| Computer Programmers | 118 | 56 | 41 |
| Computer Network Support Specialists | 32 | 43 | 37 |
| Software Developers, System Software | 8 | 70 | 45 |
| TOTAL | $\mathbf{1 , 3 3 9}$ | - | - |
| Source: Burning Glass - Labor Insights |  |  |  |

Source: Burning Glass - Labor Insights

## Earnings

The entry-level wage for each of the occupations in the computer programming occupational group is above the MIT Living Wage estimate of $\$ 12.30$ per hour for a single adult living in the Inland Empire/Desert Region. Median wages for these occupations are sufficient for an adult living in a household with one other working adult and one child (\$14.50 per hour, per adult or \$30,160 annually for each adult). Exhibit 4 displays wage information for this occupational group in the Inland Empire/Desert Region.

Exhibit 4: Earnings for the computer programming occupational group in the Inland Empire/Desert Region

| Occupation | Entry to Experienced <br> Hourly Earnings Range* | Median <br> Wage* | Average Annual <br> Earnings |
| :--- | :---: | :---: | :---: |
| Software Developers, Systems <br> Software | $\$ 37.16$ to $\$ 60.43$ | $\$ 49.27$ | $\$ 103,400$ |
| Software Developers, Applications | $\$ 37.08$ to $\$ 54.69$ | $\$ 45.35$ | $\$ 95,700$ |
| Computer Programmers | $\$ 26.67$ to $\$ 41.06$ | $\$ 32.36$ | $\$ 70,500$ |
| Computer Network Support Specialists | $\$ 24.25$ to $\$ 44.09$ | $\$ 30.62$ | $\$ 70,900$ |
| Web Developers | $\$ 16.71$ to $\$ 27.70$ | $\$ 20.48$ | $\$ 50,600$ |

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## Employers, Skills, and Education

Exhibit 5 displays the top employers posting job ads for each occupation during the last 12 months.

Exhibit 5: The top employers for the computer programming occupational group in the Inland Empire/Desert Region during the last 12 months, June 2017 - May 2018

| Occupation | Top Employers |
| :--- | :--- |
| Software Developers, Applications $(n=864)$ | - ESRI |
| Web Developers $(n=149)$ | - CGI Group |
| - ESRI |  |
| Computer Programmers $(n=89)$ | - Revature |
| Computer Network Support Specialists $(n=29)$ | - ESRI |
|  | - San Bernardino County |
| Software Developers, System Software $(n=7)$ | - UnitedHealth Group |
| Source: Burning Glass - Labor Insights | - Vsolvit LLC |
|  | - San Bernardino County Schools |

Source: Burning Glass - Labor Insights

Exhibit 6 lists a sample of in-demand specialized and soft skills that employers are seeking when looking for workers to fill computer programming positions.

Exhibit 6: Sample of in-demand skills from employer job ads for computer programming occupations in the Inland Empire/Desert Region, June 2017 - May 2018

| Occupation | Specialized skills | Soft skills | Software and Programming skills |
| :---: | :---: | :---: | :---: |
| Software <br> Developers, Applications ( $n=864$ ) | - Software Engineering <br> - Object-Oriented Analysis and Design (OOAD) <br> - .NET | - Communication Skills <br> - Teamwork/ Collaboration <br> - Problem Solving | - SQL <br> - Microsoft C\# <br> - JavaScript |
| Web Developers $(n=235)$ | - JavaScript <br> - SQL <br> - Website Design | - Communication Skills <br> - Problem Solving <br> - Creativity | - ¡Query <br> - HTML5 <br> - Microsoft C\# |
| Computer <br> Programmers $(n=103)$ | - SQL Server <br> - Project Management <br> - Information Systems | - Problem Solving <br> - Communication Skills <br> - Writing | - SQL <br> - Microsoft C\# <br> - JavaScript |

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| Occupation | Specialized skills | Soft skills | Software and Programming skills |
| :---: | :---: | :---: | :---: |
| Computer <br> Network Support <br> Specialists ( $n=31$ ) | - System/Network Configuration <br> - Information Systems <br> - Information Security | - Communication Skills <br> - Planning <br> - Research | - Cisco Switching <br> - Cisco Routers <br> - Microsoft Exchange |
| Software <br> Developers, System Software $(n=7)$ | - System Architecture <br> - Client/Server <br> - Oracle Development | - Writing <br> - Troubleshooting <br> - Teamwork/ Collaboration | - Oracle <br> - SQL <br> - Visual Basic |

Source: Burning Glass - Labor Insights

Exhibit 7 displays the entry-level education level education typically required to enter each occupation according to the Bureau of Labor Statistics, educational attainment for incumbent workers with "some college, no degree" and an "associate degree" according to the U.S. Census, and the minimum advertised education requirement requested by employers in online job ads.

Exhibit 7: Educational attainment and online job ads with minimum advertised education requirements for the computer programming occupational group in the Inland Empire/Desert Region, June 2017 May 2018

| Occupation | Typical Entry-Level Education Requirement | Educational <br> Attainment* | Minimum Advertised Education Requirement from Job Ads |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Job Postings ( $n=$ ) | High school diploma or vocational training | Associate degree | Bachelor's degree or higher |
| Software Developers, Applications | Bachelor's degree | 13\% | 544 | 4\% | 6\% | 90\% |
| Web Developers | Associate degree | 25\% | 139 | 9\% | 6\% | 85\% |
| Computer Programmers | Bachelor's degree | 22\% | 86 | 10\% | 7\% | 83\% |
| Computer <br> Network Support <br> Specialists | Associate degree | 41\% | 23 | 26\% | 22\% | 52\% |

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| Occupation | Typical <br> Entry-Level <br> Education <br> Requirement | Educational <br> Attainment* | Minimum Advertised Education Requirement from Job Ads |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Job Postings ( $n=$ ) | High school diploma or vocational training | Associate degree | Bachelor's degree or higher |
| Software Developers, System Software | Bachelor's degree | 13\% | 6 | 50\% | - | 50\% |

Source: EMSI 2018.2, Burning Glass - Labor Insights
*Percentage of incumbent workers with a Community College Credential or Some Postsecondary Coursework

## Industry

Staffing patterns show the industries that employ the most workers of a specific occupation. Exhibit 8 displays the industries that hire computer programming occupations in the two-county region.

Exhibit 8: Top industries employing computer programming occupations in the Inland Empire/Desert Region, June 2017 - May 2018

| Occupation | Top Industries from Staffing Pattern (NAICS) - \% of occupation employed in industry | Industry Classification from Job Ads |  |
| :---: | :---: | :---: | :---: |
|  |  | Number of Job Postings ( $n=$ ) | Top Industries from Job Ads (NAICS) |
| Software Developers, Applications | - Computer Systems Design and Related Services (5415) 29\% <br> - Employment Services (5613) 7\% | 420 | Professional and Commercial Equipment and Supplies Merchant Wholesalers (4234) Computer Systems Design and Related Services (5415) |
| Web <br> Developers | - Computer Systems Design and Related Services (5415) 33\% <br> - Management, Scientific, and Technical Consulting Services (5416) 5\% | 87 | Professional and Commercial Equipment and Supplies Merchant Wholesalers (4234) Computer Systems Design and Related Services (5415) |
| Computer Programmers | - Computer Systems Design and Related Services (5415) 37\% <br> - Employment Services (5613) 5\% | 60 | Executive, Legislative, and Other General Government Support (9211) <br> Colleges, Universities, and Professional Schools (6113) |


| Occupation | Top Industries from Staffing Pattern (NAICS) - \% of occupation employed in industry | Industry Classification from Job Ads |  |
| :---: | :---: | :---: | :---: |
|  |  | Number of Job Postings ( $n=$ ) | Top Industries from Job Ads (NAICS) |
| Computer <br> Network <br> Support <br> Specialists | - Education and Hospitals (Local Government) (9036) 12\% <br> - Computer Systems Design and Related Services (5415) 11\% | 17 | Executive, Legislative, and Other General Government Support (9211) <br> Colleges, Universities, and Professional Schools (6113) |
| Software <br> Developers, <br> System <br> Software | - Computer Systems Designs and Related Services (5415) 27\% <br> - Professional and Commercial Equipment and Supplies Merchant Wholesalers (4234) 6\% | 4 | Executive, Legislative, and Other General Government Support (9211) Software Publishers (5112) |

Source: EMSI 2018.2, Burning Glass - Labor Insights
NAICS $=$ North American Industry Classification System

## Student Completions

Exhibit 9 shows the annual average regional community college credentials (associate degrees and certificates) conferred during the three academic years between 2014 and 2017, with the relevant TOP code. Please note, a credential is not equivalent to a single person in search of a job opening since a student may earn more than one credential, such as an associate degree in addition to a certificate. Community College student outcome information was obtained from the CTE LaunchBoard based on the selected TOP code(s) and region.

Exhibit 9: Annual average community college student completions for computer programming programs in the Inland Empire/Desert Region

| 0707.10 Computer Programming | Annual <br> Community <br> College <br> Headcount <br> $(2016-17)$ | Community <br> College Annual <br> Average <br> Credentials <br> $(2014-17)$ |
| :--- | :---: | :---: |
| Barstow | 326 |  |
| Chaffey - Programming Foundations | 23 |  |
| Copper Mountain |  | 5 |
| Associate Degree |  | 3 |
| Certificate 30 to < 60 semester units | 21 |  |
| Crafton Hills |  |  |
|  |  |  |


| 0707.10 Computer Programming | Annual Community College Headcount (2016-17) | Community College Annual Average Credentials (2014-17) |
| :---: | :---: | :---: |
| Moreno Valley - Computer Programming | 299 |  |
| Associate Degree |  | 3 |
| Certificate 18 to < 30 semester units |  | 3 |
| Mt. San Jacinto - CIS: Programming | 854 |  |
| Certificate 30 to $<60$ semester units |  | 5 |
| Norco College - Computer Programming/Game Programming | 437 |  |
| Associate Degree |  | 7 |
| Certificate 30 to $<60$ semester units |  | 3 |
| Certificate 18 to $<30$ semester units |  | 4 |
| Certificate 6 to $<18$ semester units |  | 7 |
| Riverside - Computer Programming/Java Programming/C++ Programming | 428 |  |
| Associate Degree |  | 6 |
| Certificate 18 to $<30$ semester units |  | 5 |
| Certificate 6 to $<18$ semester units |  | 11 |
| San Bernardino - Computer Science | 133 |  |
| Associate Degree |  | 2 |
| Victor Valley - Programming I/Programming II | 208 |  |
| Certificate 18 to $<30$ semester units |  | *1 |
| Total Community College Headcount (2016-17) | 2,637 |  |
| Total Annual Average Community College Credentials (2014-17) |  | 64 |

Source: LaunchBoard, IPEDS, COCl
*Victory Valley awarded one certificate in 2014-15
0707.10 Computer Programming program Strong Workforce outcomes in the Inland Empire/Desert Region in the academic year 2015-16 [unless noted otherwise]:

- Number of course enrollments:3,746 (CA Median: 3,746) [2016-17]
- Number of students who transferred to a 4 -year institution: 292 (CA: 413)
- Employed in the second fiscal quarter after exit: 60\% (CA: 61\%)
- Median earnings in the second fiscal quarter after exit: $\$ 6,778$ (CA: $\$ 7,170$ )
- Employed in the fourth fiscal quarter after exit: 62\% (CA: 64\%)
- Job closely related to field of study: 60\% (CA: 65\%) [2014-15]
- Median annual earnings: $\$ 21,574$ (CA: $\$ 31,391$ )
- Median change in earnings: 68\% (CA: 50\%)
- The proportion of students who attained a living wage: $43 \%$ (CA: $56 \%$ )


## Sources

O*Net Online<br>Labor Insight/Jobs (Burning Glass)<br>Economic Modeling Specialists International (EMSI)<br>CTE LaunchBoard<br>MIT Living Wage Calculator<br>Chancellor's Office Curriculum Inventory (COCI, version 2.0)<br>The Integrated Postsecondary Education Data System (IPEDS)<br>Michael Goss, Director<br>Center of Excellence, Inland Empire/Desert Region michael.goss@chaffey.edu<br>June 2018

## Appendix A: Occupation definitions, sample job titles, five-year projections, and earnings for computer programming occupations <br> Occupation Definitions (SOC code), Education and Training Requirement, Community College Education Attainment

## Computer Programmers (15-1131)

Create, modify, and test the code, forms, and script that allow computer applications to run. Work from specifications drawn up by software developers or other individuals. May assist software developers by analyzing user needs and designing software solutions. May develop and write computer programs to store, locate, and retrieve specific documents, data, and information.

Sample job titles: Analyst Programmer, Applications Developer, Computer Programmer, Computer Programmer Analyst, Internet Programmer, Java Developer, Programmer, Programmer Analyst, Software Developer, Web Programmer

Entry-Level Educational Requirement: Bachelor's degree
Training Requirement: None
Percentage of incumbent workers with a Community College Credential or Some Postsecondary
Coursework: 22\%

## Software Developers, Applications (15-1132)

Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers.

Sample job titles: Application Developer, Application Integration Engineer, Applications Developer, Computer Consultant, Information Technology Analyst (IT Analyst), Software Architect, Software Developer, Software Development Engineer, Software Engineer, Technical Consultant

Entry-Level Educational Requirement: Bachelor's degree
Training Requirement: None
Percentage of incumbent workers with a Community College Credential or Some Postsecondary Coursework: 13\%

## Software Developers, Systems Software (15-1133)

Research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.

Sample job titles: Developer, Infrastructure Engineer, Network Engineer, Publishing Systems Analyst, Senior Software Engineer, Software Architect, Software Developer, Software Engineer, Systems Coordinator, Systems Engineer

Entry-Level Educational Requirement: Bachelor's degree
Training Requirement: None
Percentage of incumbent workers with a Community College Credential or Some Postsecondary Coursework: 13\%

## Web Developers (15-1134)

Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.

Sample job titles: Designer, Technology Applications Engineer, Web Architect, Web Design Specialist, Web Designer, Web Developer, Web Development Director, Web Development Instructor, Webmaster

Entry-Level Educational Requirement: Associate degree
Training Requirement: None
Percentage of incumbent workers with a Community College Credential or Some Postsecondary Coursework: 25\%

## Computer Network Support Specialists (15-1152)

Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Perform network maintenance to ensure networks operate correctly with minimal interruption.

Sample job titles: Computer Network Specialist, IT Consultant (Information Technology Consultant), Network Engineer, Network Specialist, Network Support Specialist, Network Technical Analyst, Network Technician, Personal Computer Network Analyst, Senior IT Assistant (Senior Information Technology Assistant), Systems Specialist

Entry-Level Educational Requirement: Associate degree
Training Requirement: None
Percentage of incumbent workers with a Community College Credential or Some Postsecondary Coursework: 41\%

Table 1. 2017 to 2022 job growth, wages, education, training, and work experience required for the computer programming occupational group, Inland Empire/Desert Region

| Occupation (SOC) | $\begin{aligned} & 2017 \\ & \text { Jobs } \end{aligned}$ | $5-\mathrm{Yr}$ <br> Change | 5-Yr \% <br> Growth | Annual Openings (New + Replacement Jobs) | EntryExperienced Hourly Wage* | Median <br> Hourly Wage* | Average <br> Annual <br> Earnings | Typical EntryLevel Education \& On-The-Job Training Required | Work Experience Required |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Software Developers, Applications (15-1132) | 2,902 | 271 | 9\% | 245 | \$37.08 to \$54.69 | \$45.35 | \$95,700 | Bachelor's degree \& none | None |
| Web Developers (15-1134) | 1,069 | 126 | 12\% | 103 | \$16.71 to \$27.70 | \$20.48 | \$50,600 | Associate degree \& none | None |
| Computer Network Support Specialists (15-1152) | 1,001 | 94 | 9\% | 94 | \$24.25 to \$44.09 | \$30.62 | \$70,900 | Associate degree \& none | None |
| Computer Programmers (15-1133) | 985 | 10 | 1\% | 65 | \$26.67 to \$41.06 | \$32.36 | \$70,500 | Bachelor's degree \& none | None |
| Software <br> Developers, Systems Software (15-1133) | 958 | 115 | 12\% | 87 | \$37.16 to \$60.43 | \$49.27 | \$103,400 | Bachelor's degree \& none | None |
| Total | 6,915 | 616 | 9\% | 594 | - | - | - | - | - |

Source: EMSI 2018.2
*Entry Hourly is 25 th percentile wage, the median is 50 th percentile wage, experienced is 75 th percentile wage.


[^0]:    Source: EMSI 2018.2
    *Entry is 25 th percentile, the median is 50 th percentile, experienced is 75 th percentile wage.

